

## **FAQ**

### **Regarding Prescription Requirements**

**1. Q. What constitutes acceptable hard copy prescription for the client to take to the pharmacy?**

A. Either:

1. A blue Centers for Medicaid Services prescription form, or
2. A copy of the PATS prescription form with the prescriber/furnisher's original signature, or
3. A print out of the IS "Medications Write Rx" or "Medications Current" screen with the prescriber/furnisher's original signature.

**2. Q. At my clinic the prescribers/furnishers enter the prescriptions directly into the IS. They have not been writing prescriptions. How do I implement these new procedures?**

A. Prescribers/furnishers may choose one of the following options:

1. As indicated above, print out the IS "Medications Write Rx" screen for each medication being prescribed, sign it, and then give it to the client to take to the pharmacy, or
2. Print out the IS "Medications Current" screen listing medications being prescribed, sign it, and then give it to the client to take to the pharmacy.

**3. Q. A pharmacy calls the clinic to authorize the prescription, because a client arrives to the pharmacy without a hard copy prescription. How can the clinic authorize the prescription?**

A. Clinic staff may:

1. Send the pharmacy a facsimile of the signed prescription or IS "Medications Write Rx" or "Medications Current" screen print out(s) signed by the prescriber/furnisher, or
2. Provide verbal authorization of the prescription.

**4. Q. Which clinic staff may provide the pharmacy verbal authorization?**

A. The clinic will be responsible for determining the appropriate staff and communicating this information to impacted pharmacies.